

Technical Support Instructional Guide:

How to Install the USB Virtual COM Driver in Windows XP, 7, 8, 8.1, and 10

Step 1:

Connect the pcProx® CDC device to the USB port. The reader will display a yellow flashing LED.

Step 2:

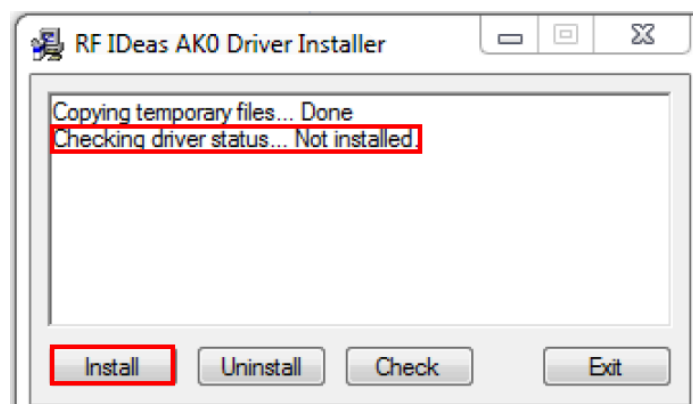
Navigate to the location of the saved executable file and run RFIDEas-AK0-Driver.exe

Step 3:

The device driver status on the RF IDEas AK0 Driver Installer should display:

Checking driver status... Not installed.

Click the Install button.

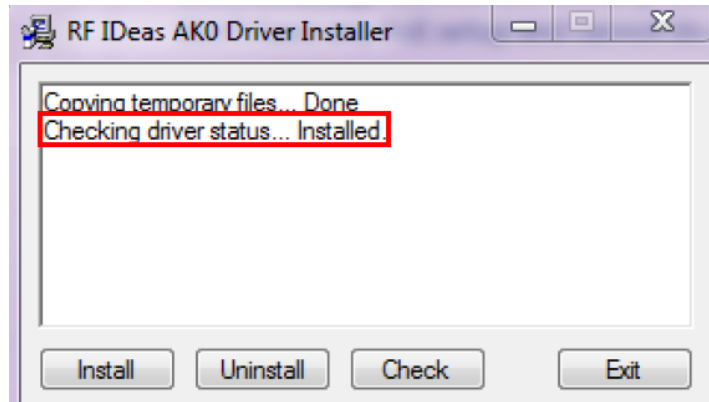


RF IDEAS

Step 4:

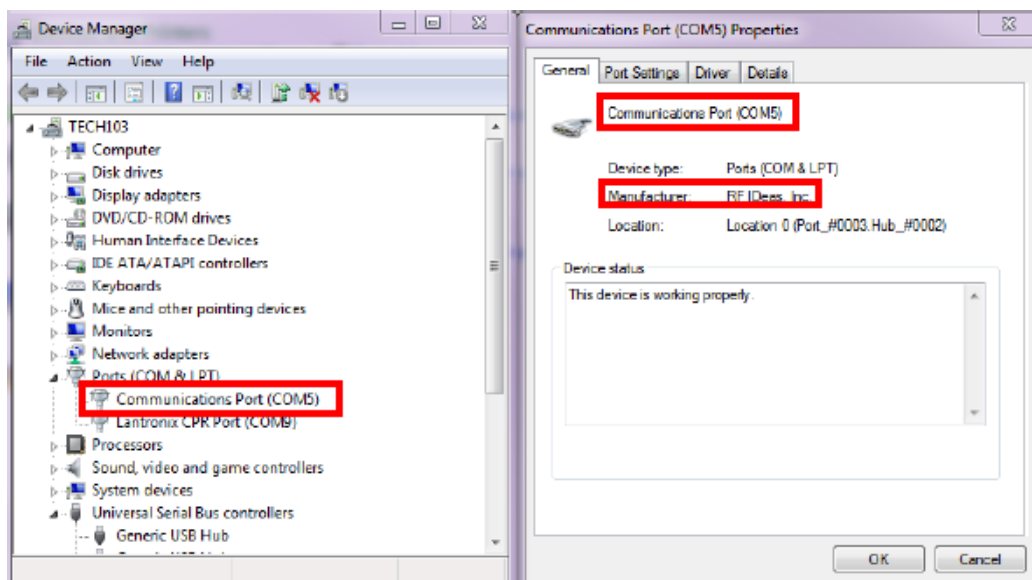
Once installed, the reader will beep and display a solid red LED. The device driver status on the RF IDEas AK0 Driver Installer will now display:

Checking driver status... Installed.



Step 5:

Open the Device Manager (Go to Control Panel, Hardware, and Device Manager) and locate the reader under COM PORTS. (Right Click port, properties, Manufacturer RF IDEas)



If you require additional assistance, please contact our Technical Support team by phone at (847) 870-1723 or through email at TechSupport@RFIDEas.com.